

WILLIS DADY HOMELESS SERVICES
SHELTER PROGRAMS
SUPPORT • STABILITY • OPPORTUNITY

2019 ANNUAL REPORT

885

INDIVIDUALS
RECEIVED
EMERGENCY
SHELTER THROUGH
WILLIS DADY IN
2019

377

EMERGENCY SHELTER RESIDENTS

467

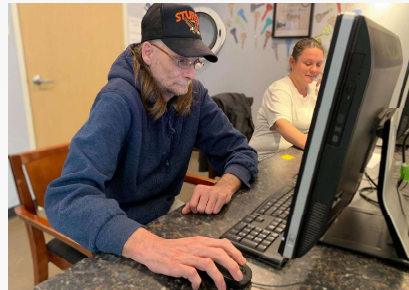
OVERFLOW RESIDENTS

41

VETERAN TRANSITIONAL
HOUSING RESIDENTS

2

SHELTER LOCATIONS



Willis Dady's Shelter Program empowers clients to break the cycle of homelessness by

EMERGENCY SHELTER

In 2017 we began our first Capital Campaign to raise money for a shelter expansion. Renovations started in the fall of 2018 and by mid- 2019 we moved into our new facility. We can now accommodate 25 single men, 10 veteran clients, and up to 6 families. Each wing is equipped with a full kitchen, accessible restrooms, and larger sized bedrooms and common areas. Shelter case managers and staff work diligently to address client barriers such as mental health, substance abuse, employment, transportation, and daycare. Each client is assigned a case manager who along with the client creates a case plan to accomplish the goal of obtaining permanent housing as quickly as possible.

VETERANS

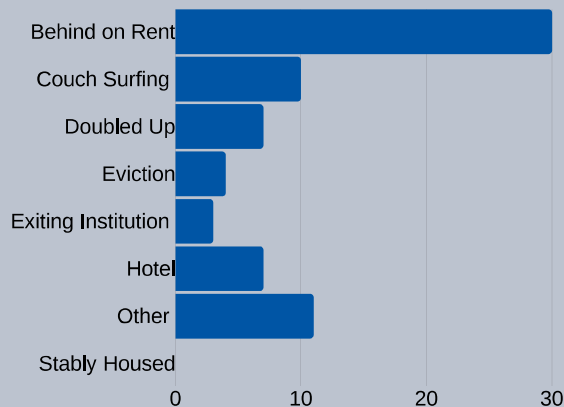
In October 2018 we began receiving funding from the Federal VA to serve Veterans experiencing homelessness through the Grants and Per Diem (GPD) program. GPD allows us to set aside 10 beds in our emergency shelter for Veterans to have a safe, stable place to sleep, with ongoing intensive case management. We connect Veterans with employment, health care, eligible benefits, and housing to continue their journey towards self-sufficiency.

OVERFLOW SHELTER

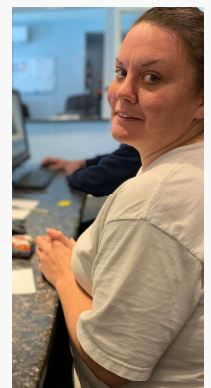
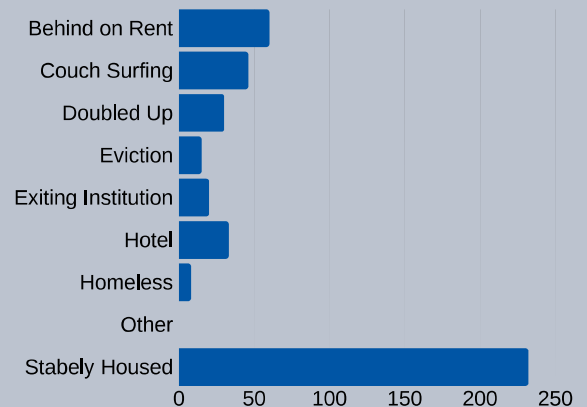
Overflow is a low barrier shelter that provides individuals facing homelessness a warm safe place to sleep each night regardless of their background. Overflow is located at a separate location and operates during the winter season. Trained staff assist clients with meals, transportation, obtaining their mail, and resource referrals to mental health services, substance abuse support, and housing.

INCOME & HOUSING THE FOUNDATION FOR LONG-TERM STABILITY

Housing Status Upon Exiting Shelter



Income Status Upon Exiting Shelter



WILLIS DADY HOMELESS SERVICES
HOMELESS PREVENTION
SUPPORT • STABILITY • OPPORTUNITY

2019 ANNUAL REPORT

755

INDIVIDUALS WERE
SUPPORTED IN
HOUSING
THROUGH OUR
PREVENTION
PROGRAM IN 2019

324

HOUSEHOLDS WERE ASSISTED

150

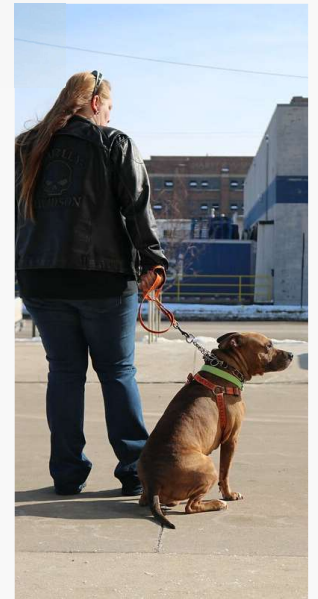
WERE BEHIND ON RENT

97

WERE STAYING WITH FRIENDS

67

WERE FACING OTHER SITUATIONS*



*OTHER SITUATIONS INCLUDE: EXITING AN INSTITUTION, HEALTH AND SAFETY, STAYING AT A HOTEL, NON-RENEWAL OF LEASE

Willis Dady's Homeless Prevention Program works with clients at imminent risk of becoming homeless and connects them with services and resources.

HOMELESS PREVENTION

Homeless Prevention is the most proactive intervention to combat homelessness, as it changes the conditions upstream, before a housing emergency becomes a crisis with cascading effects. Homeless Prevention includes advocacy, system navigation, referrals, coaching, and financial assistance. Our primary goal is to move individuals and families from instability to self-sufficiency.

REFERRALS TO RESOURCES

Our case managers work with each household on an individualized case plan that can move the household to being self-sufficient and stable in housing. This case plan is focused on referrals to local resources that can support the households in all aspects of life, whether it be landlords, food pantries, employment, or other needs.

FINANCIAL ASSISTANCE

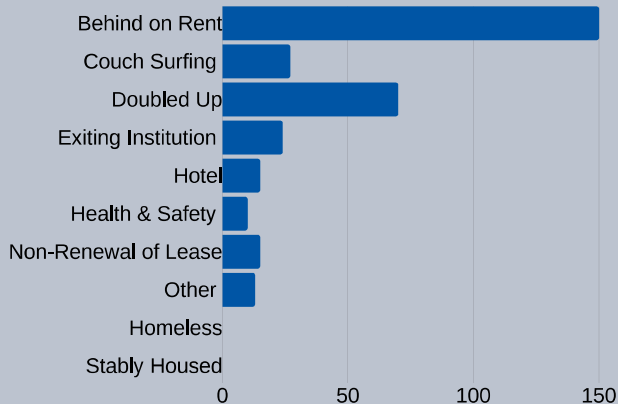
Willis Dady's Homeless Prevention Program is able to offer financial assistance on a limited basis to households that could imminently become homeless if not for a small amount of financial support to bridge the gap. Assistance can be received once in a lifetime by clients, and is provided to households that meet all grant required criteria, including being able to maintain their housing moving forward.

OUTCOMES

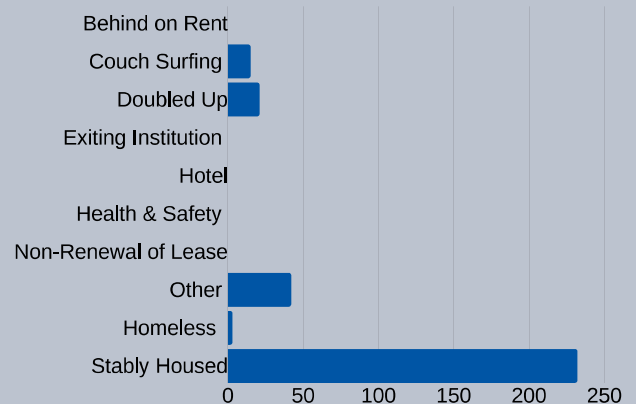
In 2019, we reached our goal of moving a majority of clients from near homelessness to a stable home that will allow them to be successful moving forward. More than **99%** of households did not become homeless in our program, and almost **75%** of clients exited Willis Dady's program in their own housing and stably housed.

HOMELESS PREVENTION SUPPORTS HOUSEHOLDS IN GAINING AND MAINTAINING STABILITY IN HOUSING

Housing Status Upon Entering the Program



Housing Status Upon Exiting the Program

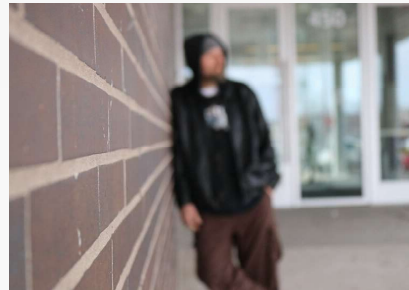


WILLIS DADY HOMELESS SERVICES
STREET OUTREACH
SUPPORT • STABILITY • OPPORTUNITY

2019 ANNUAL REPORT

236

INDIVIDUALS WERE
CONNECTED TO
ESSENTIAL
RESOURCES IN OUR
STREET OUTREACH
PROGRAM IN 2019



61

INDIVIDUALS WERE PERSISTENTLY HOMELESS

175

WERE NOT PERSISTENTLY HOMELESS

5

INDIVIDUALS WERE VETERANS

122

EXITED TO HOUSING IN 2019



Willis Dady's Street Outreach Program supports individuals and families sleeping outside by meeting them where they're at-literally and emotionally.

STREET OUTREACH

Street Outreach case managers work with individuals and families who are sleeping in a place not meant for habitation. On most occasions clients are choosing to stay outside due to being uncomfortable staying in shelter for whatever reason, or our shelters are currently full. Even though they are sleeping outside, they are still searching for and deserving of a place to call home.

IMMEDIATE NEEDS

When a case manager first meets with a client we identify their basic needs. Our case managers have blankets, hats, gloves, and hand warmers in winter, water and sunscreen in summer, and they always carry high protein snacks with them when meeting with clients. We rely heavily on donations in order to meet these needs.

HOUSING FIRST

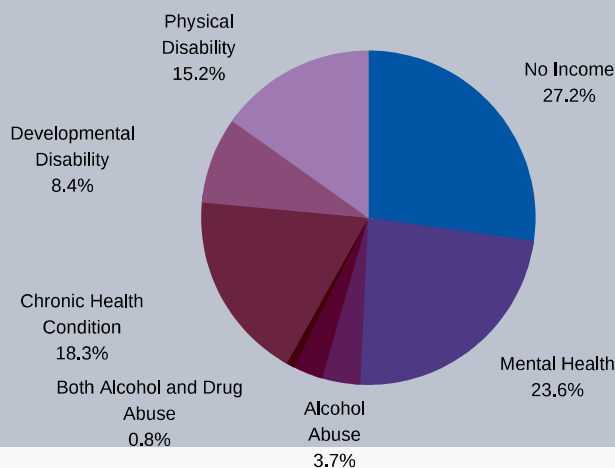
Willis Dady believes in a housing first approach. This means, no matter an individual or families barriers to identifying and maintaining stable housing, without housing they will not be able to mitigate the barriers standing between them and stability. For example: It is nearly impossible to maintain mental health stability and appointments while sleeping outside.

REFERRALS TO RESOURCES

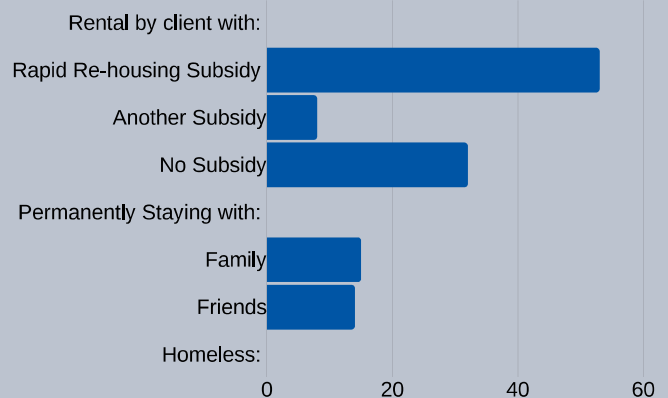
Case managers immediately refer clients to housing specific programs that assist individuals and families experiencing literal homelessness identify and maintain housing. We also work closely with other community partners in order to provide accurate referrals to meal sites, doctors offices, food pantries, clothing locations, and others that support our clients.

ONGOING SUPPORT AND CONNECTIONS TO RESOURCES EMPOWER OUR CLIENTS TO BECOME SELF-SUFFICIENT

Barriers Upon Entering the Program



Housing Status Upon Exiting the Program

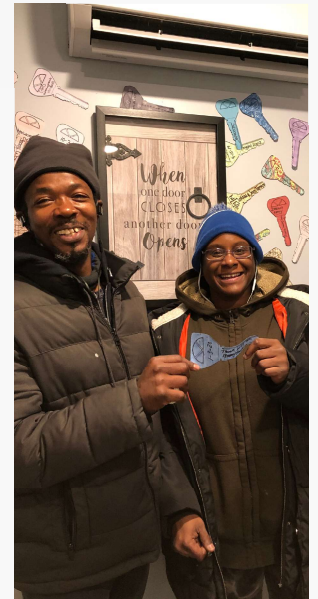


WILLIS DADY HOMELESS SERVICES
PERMANENT HOUSING
SUPPORT • STABILITY • OPPORTUNITY

2019 ANNUAL REPORT

178

INDIVIDUALS
RECEIVED HOUSING
PLACEMENT
SERVICES IN 2019



156

RAPID RE-HOUSING CLIENTS

22

SUPPORTIVE HOUSING CLIENTS

25

LANDLORD RELATIONSHIPS

3

SUPPORTIVE HOUSING LOCATIONS



Willis Dady's Housing Programs empower clients to break the cycle of homelessness by supporting them in identifying and maintaining housing.

RAPID RE-HOUSING

Our short-term rapid re-housing program provides just enough financial assistance to get individuals and families experiencing literal homelessness into safe, stable housing. With the support and guidance of a case manager, clients are able to connect with landlords, employers, benefits, and other resources to gain and maintain stable housing.

LANDLORD PARTNERSHIPS

Our case managers work diligently to house every client experiencing homelessness within 30-days of program entry, this could not be possible without the partnerships we build with local landlords and property owners. Our case managers not only supplement as needed rental assistance, but also collaborate with each client to tailor services on an individual basis to ensure success once we step out of the picture.

SUPPORTIVE HOUSING

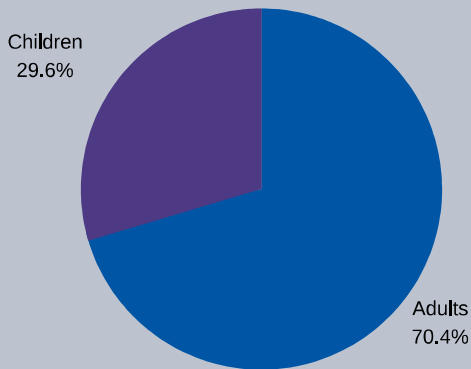
Supportive housing provides individuals and families whom have experienced persistent homelessness due to an array of barriers a stable housing option. With a dedicated case manager providing ongoing, intensive support, clients are able to be empowered and build a support system to achieve self-reliance.

COOPERATIVE SUPPORTIVE HOUSING

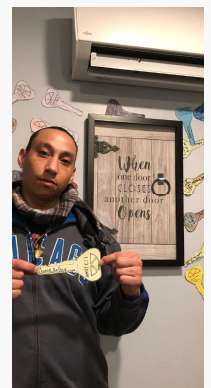
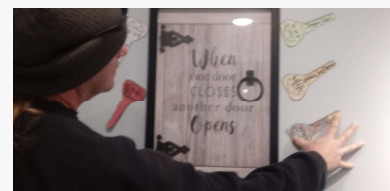
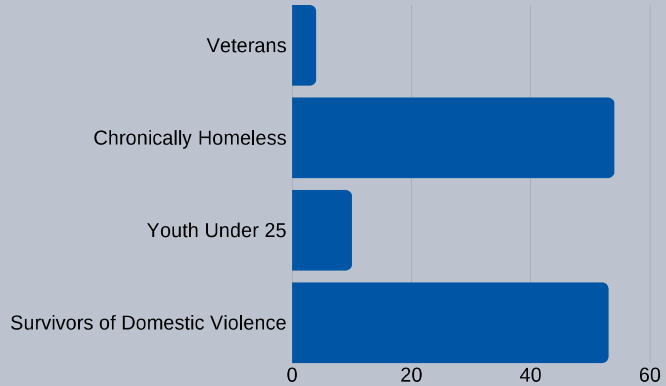
Our cooperative housing program is built on the notion that it is a great benefit for individuals with high barriers experiencing homelessness to have peer support and accountability. Our clients rent a room in a single family home and engage in weekly house meetings and individualized case management to problem solve and become successful with the support of their roommates.

WHO IS SERVED WITH WILLIS DADY HOUSING PROGRAMS?

Clients Served With Housing Programs



Special Demographics of Clients



WILLIS DADY HOMELESS SERVICES
EMPLOYMENT PROGRAM
SUPPORT • STABILITY • OPPORTUNITY

2019 ANNUAL REPORT

74

INDIVIDUALS
RETURNED TO
WORK THROUGH
WILLIS DADY'S
EMPLOYMENT
PROGRAM IN 2019



66

SUPPORTED STAFFING APPRENTICES

5

DOWNTOWN AMBASSADORS

3

BEAUTIFICATION SPECIALISTS

2

H.O.S.E. CREATORS



*2 INDIVIDUALS WORKED IN MULTIPLE PROGRAMS IN ORDER TO FIND THE RIGHT FIT

Willis Dady's Employment Program empowers clients to break the cycle of homelessness by connecting them to supported employment opportunities

SUPPORTED STAFFING

Through our partnership with Frontier Co-Op, individuals experiencing housing insecurity and homelessness are employed full-time and are empowered to overcome barriers to stability with a steady work schedule, transportation, case management, and job coaching support in collaboration with on-site management.

DOWNTOWN AMBASSADORS

Individuals who had experienced homelessness provided lived-experience peer support in downtown Cedar Rapids. They worked to create a respectful, welcoming atmosphere for everyone. This seasonal job has become a jumping off point for individuals interested in working within social services.

BEAUTIFICATION SPECIALISTS

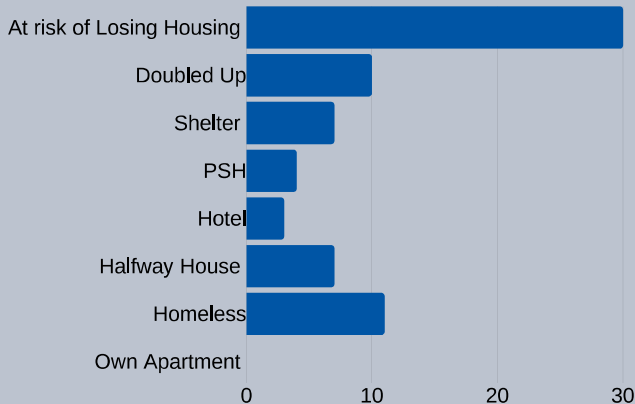
Individuals who have not been able to maintain full-time employment, but are ready and willing to work, provided landscaping services to a local homeowners association in the summer. These transitional jobs helped equip some of our most vulnerable clients with soft skills as well as a sense of pride in a job well done.

H.O.S.E. CREATORS

Retired fire hoses were purchased by Mt. Mercy Enactus and brought to Willis Dady for H.O.S.E. creators to cut them down and stamp them, to be resold at a nominal fee to school districts working to meet the armed intruder policies now in place. This job filled a gap in employment for two individuals.

WITHOUT STEADY EMPLOYMENT IT IS NEARLY IMPOSSIBLE TO MAINTAIN STABLE HOUSING

Housing Status Upon Entering the Program



Housing Status Upon Exiting the Program

